

## IMPORTANT CHANGES TO YOUR PRC DIRECT IMAGE AND REPORT ACCESS

Dear PRC Direct User,

For a number of years, PRC Direct has played an important role in delivering both results and images to our Referrers and Hospital Partners. With advancements in technology and an ever-evolving security landscape, PRC Direct will be decommissioned in favour of using the Intelrad IntelConnect software which provides equivalent, if not more capability than PRC Direct.

The transition to IntelConnect is a crucial and necessary step to establish a secure information service aligned with industry security standards for delivering images and reports. The requirement for individually named accounts and the incorporation of Two-Factor Authentication ensures the safety of information for you and your patients. The migration process from PRC Direct to IntelConnect has commenced and will be completed by **30 June 2024**.

### Action Required

#### **Update Practice/Clinician Details**

Please provide us with your most recent practice/clinician details by completing and submitting this [form](#) within 10 days receipt of this email.

#### **Preparation for Transition to IntelConnect**

Please review the [FAQ](#) and note that you will need the following requirements:

- Your own mobile, tablet or desktop computer
- A Multifactor (MFA) app
- Bookmark this URL: <https://imaging.perthradclinic.com.au/portal>

#### **Impact on Workflows**

To ensure a secure service, your IntelConnect account with Two-Factor Authentication (2FA) is intended for Individual use and is intended not to be shared. Please take time to consider how this change may affect your workflows when accessing reports and imaging.

### Next Steps

Once we receive your updated information, we will proceed with the setup of an IntelConnect account. You can anticipate receiving a follow-up email containing your username and password between 5-7 business days.

### If we don't hear from you

If we do not receive your updated information within 5 business days, we will be unable to proceed with the migration of your PRC Direct account and your account will be closed. As such, your prompt attention to this matter is greatly appreciated. Should you have any questions or need further clarification, please contact us.

Your cooperation is greatly appreciated, and we look forward to a successful transition to IntelConnect.

Kind regards,

Ailish Neeson (she/her)

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*If you have a clinically urgent matter, please call 9599 3929 for assistance*