

## IMPORTANT CHANGES TO YOUR IMAGE AND REPORT ACCESS

Dear PRC Direct User,

Perth Radiological Clinic (PRC) is updating the way referrers access patient imaging and reports. We are currently in the process of transitioning your access from PRC Direct to IntelConnect platform. IntelConnect provides equivalent, if not more capability than PRC Direct.

The transition to IntelConnect is a crucial and necessary step to establish a secure information service aligned with industry security standards for delivering images and reports. The requirement for individually named accounts and the incorporation of Two-Factor Authentication (2FA) ensures the safety of information for you and your patients.

### What do referrers need to know?

Your PRC Direct account will soon be inactivated. If you still need access to imaging and reports please provide your latest details by completing and submitting this [form](#) by **COB Friday 17 May 2024**. You can anticipate receiving a follow-up email containing your username and password between 7-10 business days.

If you no longer require access to PRC imaging and reports from outside of your practice software, please do not action this communication. PRC will subsequently manage the closure of your PRC Direct account.

### Preparation for transition to IntelConnect

Please review the [Frequently Asked Questions](#) document and note the following requirements:

- A mobile phone, tablet, laptop, or desktop computer
- A Multifactor Authentication (MFA) app
- Bookmark this URL: <https://imaging.perthradclinic.com.au/portal>

### Impact on Workflows

To ensure a secure service, your IntelConnect account with 2FA is intended for **individual use and is not intended to be shared**. Please take time to consider how this change may affect your workflows when accessing reports and imaging.

### Next Steps

Once we receive your updated information, we will proceed with the setting up of an IntelConnect account. You can anticipate receiving a follow-up email containing your username and password between 7-10 business days.

### If we do not hear from you

If we do not receive your updated information by **COB Friday 17 May 2024**, we will be unable to proceed with the migration of your PRC Direct account and your PRC Direct account will be closed. As such, your prompt attention to this matter is greatly appreciated.

Should you have any questions or need further clarification please contact us via [assist@perthradclinic.com.au](mailto:assist@perthradclinic.com.au)

Kind regards,

**Perth Radiological Clinic**