

## IMPORTANT CHANGES TO YOUR PRC DIRECT IMAGE AND REPORT ACCESS

Dear PRC Direct User,

For a number of years, PRC Direct has played an important role in delivering both results and images to our Referrers and Hospital Partners. With advancements in technology and an ever-evolving security landscape, PRC Direct will be decommissioned in favour of using the Intelrad IntelConnect software which provides equivalent, if not more capability than PRC Direct.

The migration process from PRC Direct to IntelConnect (including group accounts) has commenced. To proceed with the migration of your PRC Direct account we require your up-to-date information and ask that you please provide your latest details by completing and submitting this [form](#) by **COB Friday 14 June 2024**. If we do not receive your updated information by this date, we will be unable to proceed with the migration of your PRC Direct account and your PRC Direct account will be closed.

Once we receive your updated information, we will proceed with the setup of an IntelConnect account. You can anticipate receiving a follow-up email containing your username and password between 7-10 business days. Please note that you will need the following requirements:

- Your own mobile, tablet or desktop computer
- A Multifactor Authentication (MFA) app
- Bookmark this URL: <https://imaging.perthradclinic.com.au/portal>

If you no longer require access to PRC imaging and reports from outside of your practice software, please do not action this communication. PRC will subsequently manage the closure of your PRC Direct account.

The transition to IntelConnect is a crucial and necessary step to establish a secure information service aligned with industry security standards for delivering images and reports. The requirement for individually named accounts and the incorporation of Two-Factor Authentication (2FA) ensures the safety of information for you and your patients.

We recognise that this change may result in potential temporary disruptions or changes to your workflow as we transition to IntelConnect. Your understanding and cooperation in this transition are sincerely appreciated.

Should you have any questions or feedback please contact me.

For general enquiries please contact [assist@perthradclinic.com.au](mailto:assist@perthradclinic.com.au)

Kind regards,

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